

RETURN FORM



TJ Novelty Ltd
Triq Dun Karm Schembri,
Mosta MST 2440

Mail to: tjclaims@tjnovelty.com

Customer: _____
Sales Order No: _____

Your delivery address

NAME: _____
Street: _____
Post Code: _____ City: _____
Country: _____

RETURN DATE: _____
Contact Name: _____
Contact Phone: _____
Email Address: _____

Would you like a: Credit Note ☐ Right of Withdrawal Refund ☐ Exchange ☐

Reason	Reference	Description	Colour	Qty	Unit Price	Total Price
<input type="checkbox"/>	<input type="text"/>					
<input type="checkbox"/>	<input type="text"/>					
<input type="checkbox"/>	<input type="text"/>					
<input type="checkbox"/>	<input type="text"/>					
<input type="checkbox"/>	<input type="text"/>					
<input type="checkbox"/>	<input type="text"/>					



Indicate the reason for returning the goods in the first column, using the respective numbers below.

1. The item does not meet your demand.
2. Wrong item received.
3. The item presents a manufacturing defect.
4. The item was received damaged/broken.
5. Right of withdrawal
6. Other reason

Right of Withdrawal Conditions

You have **14** days after confirmed receipt of your order to apply your right of withdrawal for a refund. Only under this condition will a refund be accepted.

The refund will be processed upon return of the goods to TJ Novelty premises, at your cost and including a restock fee of EUR15. Item must be **unused**, and in its **intact original packaging** for it to be accepted.

Additional Comments

Please enter reference no
of product to be exchanged.

Reference	Description	Colour	Qty	Unit Price	Total Price
<input type="text"/>					
<input type="text"/>					
<input type="text"/>					
<input type="text"/>					